



GET HOLDINGS LIMITED 智易控股有限公司*

(Incorporated in the Cayman Islands and continued in Bermuda with limited liability)
(於開曼群島註冊成立及於百慕達存續之有限公司)

Stock code 股份代號: 8100

*ENVIRONMENTAL, SOCIAL AND
GOVERNANCE REPORT*

2023 環境、社會及
管治報告

CONTENTS

目錄

ABOUT THE GROUP	關於本集團	2
ABOUT THIS ESG REPORT	關於本環境、社會及管治報告	2
Reporting Scope	報告範疇	2
Reporting Standard	報告標準	3
Reporting Principles	報告原則	3
Information and Feedback	報告發佈及反饋	4
SUSTAINABILITY GOVERNANCE	可持續管治	4
OUR SUSTAINABILITY VALUE	可持續發展價值	5
STAKEHOLDER ENGAGEMENT	持份者參與	5
MATERIALITY ASSESSMENT	重要性評估	8
ENVIRONMENT	環境	10
Greenhouse Gas (“GHG”) Emissions	溫室氣體排放	10
Energy Consumption	能源消耗	11
Non-hazardous Waste	無害廢棄物	12
Water Consumption	水資源消耗	13
Environment and Natural Resources	環境及天然資源	13
Climate Change	氣候變化	13
EMPLOYMENT	僱傭	14
Total Workforce and Turnover Rate	僱員總數及流失比率	15
Recruitment, Promotion, and Dismissal	招聘、晉升及解僱	16
Benefit and Remuneration	福利及薪酬	16
Work-life Balance	工作與生活平衡	16
HEALTH AND SAFETY	健康及安全	17
TRAINING AND DEVELOPMENT	培訓及發展	18
LABOUR STANDARDS	勞工準則	19
SUPPLY CHAIN MANAGEMENT	供應鏈管理	20
PRODUCT RESPONSIBILITY	產品責任	21
Privacy Protection	私隱保護	21
Customer Satisfaction	客戶滿意度	21
Intellectual Property (“IP”) Rights	知識產權	22
Advertisement and Labelling	廣告及標籤	22
ANTI-CORRUPTION AND BUSINESS ETHICS	反貪污及商業道德	23
COMMUNITY INVESTMENT	社區投資	23
HKEX’S LISTING RULES APPENDIX C2 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE	聯交所上市規則附錄C2環境、社會及管治報告	24
CONTENT INDEX	指引內容索引	24

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

ABOUT THE GROUP

GET Holdings Limited (“Company” or “We”) has been listed on GEM of The Stock Exchange of Hong Kong Limited (“Stock Exchange”) with stock code 8100.HK since 2001. Investment holding is the Company’s main operation. The Group is principally engaged in:

- research, development, and distribution of personal computer performance software, anti-virus software, mobile phone applications and toolbar advertisement;
- operation of the business-to-customer online sales platform and the business-to-business product trading;
- securities investment; and
- provision of corporate management solutions and information technology (“I.T.”) contract services,

which are collectively known as the “Core Business”.

ABOUT THIS ESG REPORT

We are pleased to release our eighth – Environmental, Social, and Governance (“ESG”) Report (“ESG Report” or “Report”) for the financial year ended 31 December 2023 (“Reporting Period”). The sustainable development of the Company and its subsidiaries (collectively referred to as the “Group”), as well as its environmental and social policies and activities for the Reporting Period, are detailed in the ESG Report.

For understanding of the Group’s corporate governance practices, please refer to the “Corporate Governance Report” in our annual report 2023.

Reporting Scope

The ESG Report covers both the environmental and social performance of the Core Business located in Hong Kong and Shenzhen in the People’s Republic of China (“PRC”) for the Reporting Period.

關於本集團

智易控股有限公司（「本公司」或「我們」）自二零零一年於香港聯合交易所有限公司（「聯交所」）GEM上市（股份代號：8100.HK）。本公司的主要業務為投資控股。本集團主要從事：

- 研究、開發及分銷個人電腦性能軟件、防毒軟件、流動電話應用程式及工具欄廣告；
- 經營企業對消費者網上銷售平台以及企業對企業產品貿易；
- 投資證券；及
- 提供企業管理解決方案及資訊科技（「資訊科技」）合約服務，

以上統稱為「核心業務」。

關於本環境、社會及管治報告

我們欣然呈列截至二零二三年十二月三十一日止財政年度（「報告期」）的第八份環境、社會及管治（「環境、社會及管治」）報告（「環境、社會及管治報告」或「本報告」）。本公司及其附屬公司（統稱「本集團」）的可持續發展以及於報告期關於環境及社會的政策及活動詳列於環境、社會及管治報告。

為了解本集團的企業管治常規，請參閱二零二三年年報的「企業管治報告」。

報告範疇

本環境、社會及管治報告涵蓋於報告期在中華人民共和國（「中國」）香港及深圳的核心業務的環境及社會表現。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Reporting Standard

The ESG Report has been prepared in accordance with the provisions of the “Environmental, Social and Governance Reporting Guide” (“ESG Reporting Guide”) in Appendix C2 to the Rules Governing the Listing of Securities on GEM of the Stock Exchange (“GEM Listing Rules”) and Rule 17.103 under Chapter 17 of the GEM Listing Rules.

報告標準

本環境、社會及管治報告已根據聯交所GEM證券上市規則（「GEM上市規則」）附錄C2所載「環境、社會及管治報告指引」（「環境、社會及管治報告指引」）條文及GEM上市規則第17章第17.103條編製。

Reporting Principles

The Group adheres to the four principles underpinned in the ESG Reporting Guide during the preparation of the report:

報告原則

本集團編製本報告時遵循環境、社會及管治報告指引中的四項原則：

Principles 原則	The Group's response 本集團的回應
Materiality 重要性	The topics covered in the Report have reflected the considerable effects of the Group on the economy, environment and society, or the scopes of assessments and decisions of stakeholders being affected. To determine material issues, the Group conducted an internal materiality assessment. 本報告所涵蓋的議題已反映本集團對經濟、環境及社會的重大影響，或影響持份者評估及決定的範疇。為釐定重大議題，本集團已進行內部重要性評估。
Quantitative 量化	The Report disclosed the quantifiable key performance indicators (“KPIs”) for performance comparison. The KPIs were calculated in accordance with “Appendix 2: Reporting Guidance on Environmental KPIs” and “Appendix 3: Reporting Guidance on Social KPIs” to “How to prepare an ESG Report”, which was released by the Stock Exchange in March 2020. 本報告披露可量化的關鍵績效指標（「關鍵績效指標」）以進行績效對照。關鍵績效指標按聯交所於二零二零年三月刊發的「如何編製環境、社會及管治報告」「附錄二：環境關鍵績效指標匯報指引」及「附錄三：社會關鍵績效指標匯報指引」計算。
Balance 平衡	The Report accurately reflected and disclosed the overall sustainability performance in terms of environmental, social, and governance areas of the Group. 本報告已準確反映及披露本集團環境、社會及管治範疇整體的可持續發展表現。
Consistency 一致性	The Group adopts consistent methodologies to allow for meaningful comparisons of ESG data over years. Any changes in the methodologies and reporting scopes are explained in notes for stakeholders' reference. 本集團使用一致的統計方法，務求使環境、社會及管治數據可按年作有意義的比較。若任何的統計方法及報告範圍有變，應在附註中解釋以供持份者參考。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Information and Feedback

The Report is available in both Chinese and English electronically. The electronic version of the Report can be downloaded from the Stock Exchange's website or the Company's website. In case of any conflicts and discrepancies, the English version shall prevail.

The Group values and pays active attention to the expectations and demands of the stakeholders for our ESG approach and performance. We welcome your comments and other enquires on our ESG approach and performance by the following channels:

Email: info@geth.com.hk
電郵: info@geth.com.hk

Address: Room 1204-5, 12/F., Centre Point, 181-185 Gloucester Road, Wan Chai, Hong Kong
地址: 香港灣仔告士打道181-185號中怡商業大廈12樓1204-5室

SUSTAINABILITY GOVERNANCE

The board of directors of the Company (the "Board") is principally responsible for directing, overseeing, and reviewing the implementation of the Group's overall ESG strategy and reporting. When making decisions and upholding adequate and efficient risk management and internal control systems, ESG-related risks are taken into account. An ESG Committee ("Committee") was established in August 2018 with management from different business units, aiming to ensure that the Group's operations adhere to the principle of sustainability, the Group's ESG-related goals and targets and to look after the Group's daily operations and risk management matters in relation to our ESG-related risks. The Committee addresses sustainability-related issues by maintaining regular contact with top management from crucial business divisions, examining the Group's daily operations and stakeholder comments, and revising internal policies if necessary. The material issues concerning the ESG-related risks of the Group are reviewed by the Committee and the Board. We have engaged an independent ESG consultant to assist the Group in providing sustainability and ESG-related consultancy services.

報告發佈及反饋

本報告備有中、英文版本，均以電子方式發佈。本報告的電子版本可於聯交所網站或本公司網站下載。雙語版本之間如有衝突及歧異，概以英文版本為準。

本集團重視並積極關注持份者對我們環境、社會及管治方針及表現的期望與訴求。我們歡迎閣下透過以下渠道就環境、社會及管治方針及表現提供意見及進行查詢。

可持續管治

本公司董事會（「董事會」）主要負責指示、監察及檢討本集團的環境、社會及管治策略及報告的整體實施情況。在決策及維持恰當有效的風險管理及內部監控系統的過程中，我們會考慮與環境、社會及管治相關的風險。環境、社會及管治委員會（「委員會」）於二零一八年八月成立，由各業務單位的管理層組成，旨在確保本集團的運作符合可持續發展的原則以及本集團與環境、社會及管治相關的目標及指標，並監察本集團的日常運作及環境、社會及管治相關風險的風險管理事宜。委員會透過與主要業務分部的高級管理層定期溝通、審視本集團的日常運作及持份者的意見以及在必要時更新內部政策，處理可持續發展的事務。有關本集團環境、社會及管治風險的重大事宜將由委員會及董事會定期檢討。我們亦委聘獨立環境、社會及管治顧問，以協助本集團提供可持續發展及環境、社會及管治相關諮詢業務。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

OUR SUSTAINABILITY VALUE

As a responsible enterprise, the Group established ESG Policy that applies to all levels, to further achieve business sustainability and enhancement as well as to uphold our corporate responsibility. We believe maintaining the function of our core business and our relationships with our shareholders, employees, customers, suppliers, government, and the neighbourhood in which we operate are all essential to our sustainable development. We will consistently create sustained value for stakeholders by incorporating up-to-date environmental, social and governance considerations into operations and striving for constructive influence in our environment and the community. Details of our management approach in environmental and social aspects towards the Core Business can be found in different sections of the ESG Report.

STAKEHOLDER ENGAGEMENT

The Group values the opinion of our stakeholders and believes that it lays a strong foundation for the long-term growth and success of the Group. Our major stakeholders include employees, customers, investors and shareholders, suppliers and business partners, government and regulators, and the community. In daily business activities, we maintain close and effective communication with our stakeholders through the channels listed below:

可持續發展價值

作為負責任的企業，本集團已設立適用於本集團各個層級的環境、社會及管治政策，以進一步達致業務的可持續發展及提升以及履行我們的企業責任。我們相信，維持核心業務的運作以及我們與股東、僱員、客戶、供應商、政府及我們經營所在周邊社區的關係，對我們的可持續發展均起到至關重要的作用。我們將持續於營運過程中納入最新的環境、社會及管治考慮因素，為持份者締造可持續價值，藉此為環境以至社區作出正面貢獻。我們在核心業務的環境及社會方面的管理方針詳情載於環境、社會及管治報告的各個章節。

持份者參與

本集團評估持份者的意見並深信了解持份者的意見為本集團的長期增長及成功奠定穩固基石。我們的主要持份者包括僱員、客戶、投資者及股東、供應商及業務夥伴、政府及監管機構以及社區。在日常業務活動中，我們透過下列渠道與持份者保持密切高效的溝通：

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Stakeholders 持份者	Communication Channels 溝通渠道	Objectives and Initiatives 目標及舉措
<p>Employees 僱員</p> 	<ul style="list-style-type: none"> - E-mails 電郵 - Staff performance evaluation 員工表現評估 - Staff training 員工培訓 - Employee handbook 僱員手冊 - Staff recreational activities 員工康樂活動 	<ul style="list-style-type: none"> - Providing a safe and healthy working environment for our staff 為員工提供安全及健康的工作環境 - Career development 事業發展 - Democratic communication 民主溝通 - Rights, remuneration and welfare of employees 僱員的權利、薪酬及福利
<p>Customers 客戶</p> 	<ul style="list-style-type: none"> - E-mails 電郵 - Customer service hotline 客戶服務熱線 - Company website 公司網站 - Social media platforms 社交媒體平台 	<ul style="list-style-type: none"> - Product and service quality 產品及服務質素 - Technological innovation 技術創新 - Respecting customer privacy and information security 尊重客戶私隱及保障資料安全
<p>Investors and Shareholders 投資者及股東</p> 	<ul style="list-style-type: none"> - E-mails 電郵 - Annual general meetings 股東週年大會 - Company website 公司網站 - Reports, announcements and other publications 報告、公告及其他刊物 	<ul style="list-style-type: none"> - Corporate governance 企業管治 - Financial performance 財務表現 - Information disclosure 資料披露 - Protection of investors' and shareholders' interest 保障投資者及股東權益 - Improving operational efficiency to generate stable returns in the long run 提升經營效率，長遠創造穩健回報

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Stakeholders 持份者	Communication Channels 溝通渠道	Objectives and Initiatives 目標及舉措
<p>Suppliers and Business Partners 供應商及業務夥伴</p> 	<ul style="list-style-type: none"> - E-mails 電郵 - Business negotiations 業務磋商 - Contracts and agreements 合約及協議 - Company website 公司網站 - Social media platforms 社交媒體平台 - Site-visits 現場考察 	<ul style="list-style-type: none"> - Complying with relevant laws and regulations 遵守相關法律及規例 - Maintaining sound cooperation relationships for mutual growth 保持良好合作關係，共同成長 - Formulating a stringent procurement system and controlling risks 制定嚴謹的採購制度，控制風險
<p>Government and Regulators 政府及監管機構</p> 	<ul style="list-style-type: none"> - Official and verbal correspondence 公文及口頭通訊 - Publications on websites of the Stock Exchange and the company 於聯交所及本公司網站刊載 - Company website 公司網站 	<ul style="list-style-type: none"> - Complying with relevant laws and regulations 遵守相關法律及規例 - Eradicating corruption behavior 杜絕腐敗行為
<p>Community 社區</p> 	<ul style="list-style-type: none"> - E-mails 電郵 - Social media platforms 社交媒體平台 - Company website 公司網站 - Community activities and/or charitable donations 社區活動及／或慈善捐贈 	<ul style="list-style-type: none"> - Community development 社區發展 - Encouraging employees to commit to society relating to ESG matters 鼓勵僱員就環境、社會及管治事宜承擔社會責任 - Enhancing the environmental protection consciousness of staff 提高員工的環保意識 - Developing innovative products to bring convenience to the society 開發創新產品，為社會帶來便利

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

MATERIALITY ASSESSMENT

As the concerns and expectations of stakeholders may change over time, the Group has gone through a materiality assessment process to prioritise the material theme to stay current with the sustainability trends that impact our business. Based on the material ESG-related issues from other peer companies and international ESG Reporting standards, and our ESG Report in the previous year, we have defined 21 important ESG issues to illustrate properly our ESG-related risks and opportunities. Among the material ESG-related issues, intellectual property rights protections and employee engagement diversity and inclusion are newly added in this Reporting Period. The priority and materiality levels of ESG issues are categorised as follows:

重要性評估

由於持份者的關注事項及期望可能會隨時間而改變，本集團通過重要性評估程序以確定重要議題的優先次序，以便了解影響我們業務的可持續性趨勢。基於其他同業公司及國際環境、社會及管治報告準則發佈的重要環境、社會及管治議題，以及我們去年的環境、社會及管治報告，我們已界定21項重要環境、社會及管治議題，以妥善說明我們的環境、社會及管治相關風險及機會。於該等重要環境、社會及管治相關議題中，知識產權保護及僱員參與多元化及包容性為本報告期的新增內容。環境、社會及管治議題的優先次序及重要性分類如下：

Category 類別	Name of issue 議題名稱	Materiality level 重要性
Environmental Protection and Green Operation 環境保護及綠色營運	1. Waste management 廢物管理	Medium 中
	2. Efficient use of resources 有效使用資源	Medium 中
	3. Climate change 氣候變化	Medium 中
	4. Enhancing the environmental protection consciousness of staff 增強員工的環保意識	Medium 中
Operating Practices 營運常規	5. Corporate governance 企業管治	Highest 高
	6. Complying with relevant laws and regulations 遵守相關法律及規例	Highest 高
	7. Eradicating corruption behaviour 杜絕腐敗行為	Highest 高
	8. Formulating a stringent procurement system and controlling risks 制定嚴謹的採購制度，控制風險	Relevant 相關
	9. Maintaining sound cooperation relationships for mutual growth 保持良好合作關係，共同成長	Relevant 相關
	10. Intellectual property rights protection 知識產權保護	Medium 中

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Category 類別	Name of issue 議題名稱	Materiality level 重要性
Product and Service Responsibility 產品及服務責任	11. Product and service quality 產品及服務質素	Highest 高
	12. Respecting customer privacy and information security 尊重客戶私隱及保障資料安全	Highest 高
	13. Technological innovation 技術創新	Highest 高
Employment and Labour Practices 僱傭及勞工常規	14. Providing a safe and healthy working environment for our staff 為員工提供安全及健康的工作環境	Highest 高
	15. Rights, remuneration, and welfare of employees 僱員的權利、薪酬及福利	Medium 中
	16. Democratic communication 民主溝通	Medium 中
	17. Career development 事業發展	Medium 中
	18. Employee engagement diversity and inclusion 僱員參與多元化及包容性	Medium 中
Community Investment 社區投資	19. Community development 社區發展	Medium 中
	20. Encouraging employees to commit to society relating to ESG matters 鼓勵僱員就環境、社會及管治事宜承擔社會責任	Relevant 相關
	21. Developing innovative products to bring convenience to the society 開發創新產品，為社會帶來便利	Medium 中

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

ENVIRONMENT

To fulfil the Group's commitment to sustainable development, the Group endeavors to minimise the environmental impacts of our business activities and uphold green office practices. As a service-oriented enterprise mainly with office operations, we do not generate material direct emissions, industrial pollutants, sewage, and hazardous waste. We comply with the laws and regulations relating to environmental protection and pollution control, including but not limited to:

- Water Pollution Control Ordinance (Cap. 358 of the Laws of Hong Kong);
- Air Pollution Control Ordinance (Cap. 311 of the Laws of Hong Kong);
- Waste Disposal Ordinance (Cap. 354 of the Laws of Hong Kong); and
- Environmental Protection Law of the PRC.

During the Reporting Period, we were not aware of any material non-compliance with applicable environmental laws and regulations in Hong Kong and the PRC in relation to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.

Greenhouse Gas ("GHG") Emissions

Due to the Group's business nature, our GHG emission was primarily attributed to electricity consumption (Scope 2) and no significant amount of air pollutants was emitted as our operations did not involve the use of vehicles. Yet, we are committed to reducing GHG and actively consider measures to lower emissions in the future. The energy-saving measures have been put in place to reduce GHG emissions and will be discussed in the section on Energy Consumption.

環境

為履行本集團對可持續發展的承諾，本集團致力降低我們的業務活動對環境的影響，維持綠色辦公室常規。本集團以提供服務為主，主要涉及辦公室營運，故並無產生重大直接排放物、工業污染物、污水及有害廢棄物。我們遵守有關環境保護及污染管治法律及規例，包括但不限於：

- 香港法例第358章《水污染管制條例》；
- 香港法例第311章《空氣污染管制條例》；
- 香港法例第354章《廢物處置條例》；及
- 《中華人民共和國環境保護法》。

於報告期內，我們並不知悉有任何嚴重違反香港及中國內地適用的環境法律及規例，內容有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生。

溫室氣體排放

鑒於我們的業務性質，本集團溫室氣體排放主要來自電力消耗（範圍2）。我們的營運過程不涉及使用車輛，因此並無排放大量空氣污染物。然而，我們致力減少溫室氣體，積極考慮措施以減少未來排放。我們已經採取節能措施以減少溫室氣體排放，有關措施將於能源消耗一節詳述。

		Unit 單位		2023 二零二三年	2022 二零二二年
Scope 2 GHG Emission Intensity	範圍2溫室氣體排放 密度	Tonnes CO ₂ e Tonnes CO ₂ e/square feet of gross floor area	噸二氧化碳當量 噸二氧化碳當量/ 平方呎建築面積	11.96 0.006	15.47 0.003

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Energy Consumption

能源消耗

The Group recognises that consumption of purchased electricity at our workplaces accounts for our major source of indirect greenhouse gas emissions. Our two leased offices in Wan Chai in Hong Kong and Shenzhen in the PRC are included in the calculation of total electricity consumption for the Reporting Period.

本集團確認我們的間接溫室氣體排放主要來源為辦公室外購電力。報告期的總耗電量計算包括我們於香港灣仔及中國深圳的兩間租賃辦公室。

		Unit		2023	2022
		單位		二零二三年	二零二二年
Indirect – Electricity	間接—電力	kWh	千瓦時	18,651	23,440
Intensity	密度	kWh/square feet of gross floor area	千瓦時／平方呎建築面積	8.76	4.71

Various measures are implemented to reduce energy consumption and the amount of carbon emission. We encourage our employees to set the computers to automatic standby or sleep mode and switch off all idle electrical devices or lights before leaving the office. We also signed the 'Energy Saving Charter on Indoor Temperature' for three consecutive years, which committed to setting the temperature of air-conditioners at an energy-efficient level, best at 24-26° C. Along with the effective implementation of the corresponding policies and measures by employees, the awareness of our staff on saving energy has been enhanced. We expect that our carbon emissions could be reduced effectively.

我們採取多項舉措減少能源消耗及碳排放量。我們鼓勵僱員將電腦設定成自動待機或睡眠模式，並於離開辦公室時關閉所有閒置電器設備或電燈。我們亦連續三年簽署「室內溫度節能約章」，承諾將空調溫度設定於節能水平，攝氏24-26度最為適宜。隨著僱員有效實施相應政策及措施，本集團員工節約能源的意識已有所提升，預計我們的碳排放有望有效減少。



The Group has signed the 'Energy Saving Charter 2023' 本集團已簽署「節能約章2023」

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Non-hazardous Waste

During the Reporting Period, the non-hazardous waste generated from daily office operations was mainly paper and municipal waste. All non-hazardous waste produced is disposed of properly by the property management company. Our core business is focused on the provision of software products, I.T.-related services, the operation of online sales platforms and product trading, therefore, we do not generate any material waste, hazardous wastes, or packaging materials.

無害廢棄物

於報告期，辦公室日常經營活動中產生的無害廢棄物主要為廢紙及一般廢棄物。產生的所有無害廢棄物均由物業管理公司妥為處置。我們的核心業務集中於提供軟件產品、資訊科技相關服務、經營網上銷售平台及產品貿易，故我們並沒有產生任何重大廢棄物、有害廢棄物或包裝材料。

		Unit 單位		2023 二零二三年	2022 二零二二年
Non-hazardous waste	無害廢棄物	Tonnes	噸	0.71	0.075
Intensity	密度	Tonnes/employee ¹	噸／僱員 ¹	0.03	0.003

Note 1: As at 31 December 2023, there were 22 employees (2022: 22 employees).

附註1：於二零二三年十二月三十一日，共有22名僱員（二零二二年：22名僱員）。

To minimise the production of non-hazardous waste, the following key procedures have been implemented:

為盡量減少無害廢棄物的產生，我們已實施下列主要措施：



Place boxes and trays beside photocopiers as containers to collect single-sided paper for reuse and used paper for recycling.
放置紙箱及紙盒於影印機旁，以便收集單面紙作循環再用及回收廢紙。



Encourage the use of digital document and double-sided printing and copying.
鼓勵使用數碼文件及雙面打印及複印。



Recycling areas have been provided in offices to promote paper recycling.
於辦公室提供回收區以促進紙張回收。



Encourage employees to use e-mails or notice board for internal communication.
鼓勵僱員使用電郵或告示板作內部通訊。



Promote a “think before you copy” attitude: sharing documents with co-workers online and print only the number of copies required.
推廣「複印前要多三思」心態：與同事共享線上文件，僅打印所需數量的文件。



Avoid using single-use disposable items.
避免使用一次性即棄物品。

With the implementation of the measures above, we believe the objectives of saving energy, reducing waste, and preserving the environment can be achieved.

實施上述措施後，我們深信能夠實現節能、減少廢棄物及保護環境的目標。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Water Consumption

As water becomes a precious resource, the Group cherishes water resources and is committed to reducing unnecessary water consumption. Our water usage is mainly attributed to toilet flushing, water tap and drinking water. Since water supply and discharge facilities are managed by the property management company, the property management company has considered that it is not feasible to provide water usage data to the individual occupant. To encourage better utilisation and conservation of water resources, we reminded our employees to turn off water taps after use and place posters related to saving water resources in prominent places. During the Reporting Period, the Group did not encounter any issue in sourcing water that is fit for purpose as the Group does not conduct any business relating to manufacturing.

Environment and Natural Resources

The Group believes that the environment and natural resources are valuable to humanity. As a responsible corporation, we are committed to continuously improving environmental sustainability and we recognise our responsibility in reducing resources and materials in daily usage as well as lowering the impact of the operations.

Climate Change

With the increasing occurrence of climate change-induced extreme weather events, such as typhoons, torrential rain, and flooding, the international society attaches more importance to climate change issues. To alleviate climate issues, we are committed to identifying and reviewing climate-related issues annually, and implementing mitigation measures if necessary. To address the physical risk of climate change, we have flexible working arrangements according to the Code of Practice in Times of Typhoons and Rainstorms to ensure the safety of employees.

水資源消耗

由於水是珍貴的資源之一，本集團珍惜水資源並致力減少不必要的水資源消耗。我們的用水主要來自沖廁、水龍頭及飲用水。供排水設施由物業管理公司提供及管理，物業管理公司認為向個別用戶提供用水數據不可行。為更好利用水資源並節約用水，我們提醒員工使用水龍頭後關閉，並在顯眼位置張貼節約用水相關海報。於報告期，由於本集團並無進行任何製造業相關業務，故在獲取適用水源方面並無遇到任何問題。

環境及天然資源

本集團相信環境及天然資源對人類尤為寶貴。作為一家負責任的企業，我們致力於不斷促進環境可持續發展，且我們深知我們有責任減少經營及日常所用資源及材料對環境的影響。

氣候變化

隨著氣候變化引發的極端天氣事件（如颱風、暴雨及洪水等）日益增加，國際社會對氣候變化問題越加重視。為緩解氣候問題，我們致力於每年識別及審查與氣候相關問題，並在必要時實施緩解措施。為應對氣候變化帶來的物理風險，我們根據《颱風及暴雨情況下的工作守則》作出靈活的工作安排，確保僱員安全。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

EMPLOYMENT

The Group is committed to retaining talents through offering competitive remuneration packages including salaries and benefits, providing employees with continuous on-the-job training and development, and creating a working environment in which a work-life balance is upheld. During the Reporting Period, the Group complied with all applicable laws and regulations in a material respect, including but not limited to:

- Employment Ordinance (Cap. 57 of the Law of Hong Kong);
- Mandatory Provident Fund Schemes Ordinance (Cap. 485 of the Law of Hong Kong);
- Minimum Wage Ordinance (Cap. 608 of the Law of Hong Kong);
- Labour Law of the PRC;
- Labour Contract Law of the PRC;
- Social Insurance Law of the PRC; and
- Regulation on the Administration of Housing Accumulation Funds of the PRC.

The Group was not aware of any material non-compliance with any relevant laws and regulations in relation to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare, that have a significant impact on the Group for the Reporting Period.

僱傭

本集團致力透過提供具競爭力的薪酬待遇（包括薪金及福利）、為僱員提供持續在職培訓及發展並營造一個支持工作與生活平衡的工作環境，挽留精英人才。於報告期，本集團遵守重大層面的所有適用法律法規，包括但不限於：

- 香港法例第57章《僱傭條例》；
- 香港法例第485章《強制性公積金計劃條例》；
- 香港法例第608章《最低工資條例》；
- 《中華人民共和國勞動法》；
- 《中華人民共和國勞動合同法》；
- 《中華人民共和國社會保險法》；及
- 中華人民共和國《住房公積金管理條例》。

於報告期，本集團並不知悉有任何嚴重違反涉及補償和解僱、招聘和晉升、工作時數、假期、平等機會、多元性、反歧視及其他待遇和福利方面的任何相關法律及規例而對本集團造成重大影響的情況。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Total Workforce and Turnover Rate

僱員總數及流失比率

As of 31 December 2023, the Group had a total of 22 employees with 21 full-time employees and 1 part-time employee (2022: 22 full-time employees), the breakdown of which is as follows:

截至二零二三年十二月三十一日，本集團合共有22名僱員，當中21名是全職僱員和1名是兼職僱員（二零二二年：22名全職僱員），其明細如下：

		Unit		2023	2022
		單位		二零二三年	二零二二年
By Gender	按性別劃分				
Male	男性	Person(s)	人	11	12
Female	女性	Person(s)	人	11	10
By Age Group	按年齡組別劃分				
18 – 30	18–30	Person(s)	人	0	1
31 – 40	31–40	Person(s)	人	9	9
41 – 50	41–50	Person(s)	人	8	8
51 or above	51或以上	Person(s)	人	5	4
By Geographical Region	按地理位置劃分				
Hong Kong	香港	Person(s)	人	21	20
PRC	中國內地	Person(s)	人	1	2

The employee turnover rate classified by age, gender, and geographical region during the Reporting Period is set forth as follows:

於報告期，按年齡、性別及地理位置劃分的僱員流失率如下：

		Unit		2023
		單位		二零二三年
Total Turnover Rate	總流失率	Percentage	百分比	14
By Gender	按性別劃分			
Male	男性	Percentage	百分比	18
Female	女性	Percentage	百分比	9
By Age Group	按年齡組別劃分			
18 – 40	18–40	Percentage	百分比	11
41-50	41-50	Percentage	百分比	13
51 or above	51或以上	Percentage	百分比	20
By Geographical Region	按地理位置劃分			
Hong Kong	香港	Percentage	百分比	5
PRC	中國內地	Percentage	百分比	200

Note 1: According to “Appendix 3: Reporting Guidance on Social KPIs” of “How to prepare an ESG Report” published by the Stock Exchange, the calculation method is (the number of employees who left employment)/(the total number of employees as at 31 December 2023) x 100%.

附註1：根據聯交所刊發的「如何編製環境、社會及管治報告」附錄三：社會關鍵績效指標匯報指引，計算方法為（離職僱員數量）／（於二零二三年十二月三十一日的僱員總數）x 100%。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Recruitment, Promotion, and Dismissal

During our recruitment and staff promotion process, the Group selects the candidates based on their qualifications, experience, skills, potential, and performance. We provide equal opportunities for all people regardless of age, gender, ethnicity, marital status, family status, or disability.

Annual performance reviews are conducted with goals extending beyond assessing an employee's capability to achieve group objectives. More importantly, it acts as an ideal opportunity for us to reward those who exceed our expectations while giving staff members opportunities to share their thoughts and concerns with management.

In case of voluntary resignation or dismissal, we follow all requirements regarding the termination of employment as stipulated in the Employment Ordinance (Chapter 57 of the Laws of Hong Kong), the Labour Law of the PRC, and/or other relevant laws and regulations.

Benefit and Remuneration

Employees are valuable assets of the Group, and we owe our success to their contribution. Our remuneration policy is based on the principle of equality, motivation, performance-oriented, and market competitiveness, and by the statutory requirements of the respective jurisdictions where the employees are engaged. Remuneration packages are normally reviewed on an annual basis. Apart from salary payments, other staff benefits including provident fund contributions, medical insurance, and performance-related bonus are provided to Hong Kong employees and social insurance and housing provident fund are provided to PRC employees. A share option scheme is also established to reward and motivate the employees of the Group.

Work-life Balance

The Group places a high value on the physical and mental well-being of our employees. Along with offering a five-day work week, different social events and staff development programs were held for employees during the Reporting Period to promote work-life balance and create a positive working environment. Through these activities, we strengthened our sense of belonging and teamwork.

招聘、晉升及解僱

於招聘及員工晉升過程中，本集團根據彼等的資歷、經驗、技術、潛能及表現甄選候選人。我們為所有人士提供公平機會，不論年齡、性別、種族、婚姻狀況、家庭狀況或殘障。

每年進行表現評核的目的並非僅為評估員工的能力是否符合本集團的期望，更重要的是我們可藉此機會嘉許該等超越我們期望的員工，亦為僱員提供機會與管理層討論其意見及關注事項。

倘屬於自願辭職或解僱，我們會遵循香港法例第57章《僱傭條例》、《中華人民共和國勞動法》所訂明有關終止僱傭的所有規定及／或其他相關法律及規例。

福利及薪酬

僱員是本集團寶貴的資產，而我們的成功乃源自他們的努力。本集團基於平等、激勵、以表現為導向及市場競爭力的原則，並根據聘用僱員所在相關司法權區的法例規定制定薪酬政策。薪酬待遇通常每年檢討。除薪金付款外，我們亦向香港僱員提供其他員工福利，包括公積金供款、醫療保險及與表現掛鉤的花紅及向中國內地僱員提供社會保險及住房公積金。本集團亦設有購股權計劃以獎勵及激勵僱員。

工作與生活平衡

本集團非常重視員工的身心健康。於報告期，為鼓勵僱員的工作與生活取得平衡及營造積極的工作環境，除五天工作週的安排外，我們亦為僱員組織各類社交活動及員工發展課程。我們透過該等活動加強歸屬感及團隊精神。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

HEALTH AND SAFETY

As a people-oriented organisation, the Group places the employees' health and safety on top priority to sustain the operation and growth of the Group. We strive to provide them with a safe, healthy, and well-protected work environment by complying with relevant laws and regulations, including but not limited to:

- Occupational Safety and Health Ordinance (Cap. 509 of the Laws of Hong Kong);
- Work Safety Law of the PRC; and
- Regulations on Work-Related Injury Insurance of the PRC.

To ensure the health and safety of employees, we implemented the following key measures:

- Ensuring all workplaces under the Group's control are safe and pose no threat to health;
- Encouraging the staff to attend fire drills;
- Providing sufficient first-aid kits at workplaces;
- Carrying out inspection for any unsafe condition and fixing it immediately; and
- Prohibition on smoking in all enclosed areas within the offices.

With the above measures, there were no work-related injuries or fatalities recorded and no lost days due to work-related injuries reported for the years ended 31 December 2023, 2022, and 2021. The Group was not aware of any material non-compliance with the relevant laws and regulations that have a significant impact on the Group relating to providing a safe working environment and protecting employees from occupational hazards for the Reporting Period.

健康及安全

作為一家以人為本的機構，本集團將僱員的健康及安全視為重中之重，以維持本集團的營運及增長。我們致力於為僱員提供一個安全、健康及受到良好保護的工作環境，遵守相關法律及規例，包括但不限於：

- 香港法例第509章《職業安全及健康條例》；
- 《中華人民共和國安全生產法》；及
- 《中華人民共和國工傷保險條例》。

為確保僱員的健康及安全，我們已實行下列主要措施：

- 確保在本集團監管下的所有工作場所均為安全及不存在健康威脅；
- 鼓勵員工參與消防演習；
- 於工作場所提供足夠的急救箱；
- 檢查是否有任何不安全狀況並立即修正；及
- 嚴禁在辦公室所有室內地方吸煙。

通過上述措施，截至二零二三年、二零二二年及二零二一年十二月三十一日止年度並無任何因工受傷或亡事故記錄，亦無因工傷而損失的工作日數。本集團於報告期亦不知悉有任何嚴重違反涉及提供安全工作環境及保護僱員免受職業性危害方面的相關法律及規例而對本集團造成重大影響的情況。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

TRAINING AND DEVELOPMENT

Through providing development and training opportunities to the employees, the Group believes it does not only help the professional development of employees but also, in return, supports the growth of the Group. The following table demonstrates the training and development data in the Reporting Period:

培訓及發展

本集團認為，向僱員提供發展及培訓機會不僅有助僱員的專業發展，同時亦支持本集團發展壯大。下表展示於報告期的培訓及發展數據：

	2023 二零二三年		2022 二零二二年	
	Percentage of employee trained 受培訓僱員 百分比	Average training hours completed by employee 僱員完成的 平均培訓時數	Percentage of employee trained 受培訓僱員 百分比	Average training hours completed by employee 僱員完成的 平均培訓時數
By Gender 按性別劃分				
Male 男性	54.6	1.1	58.3	4.2
Female 女性	27.3	0.6	30.0	1.0
By Employee Category 按僱員類別劃分				
General Staff 一般員工	30.0	0.6	27.3	0.9
Middle Management 中級管理層	50.0	1.0	50.0	3.3
Senior Management 高級管理層	50.0	1.0	80.0	6.1

Internal training has been provided to employees to ensure that they are equipped with relevant skills for their work. In addition, we encourage our staff to participate in external corporate governance and regulatory compliance seminars and workshops to broaden their knowledge of how to perform their job duties. During the Reporting Period, employees of the Group attended various training sessions in relation to updates of IT solutions and systems, and corporate regulatory requirements in Hong Kong.

我們已向僱員提供內部培訓，確保彼等具備相關工作技能。此外，我們鼓勵僱員參加外部的企業管治及監管合規講座及工作坊，豐富其知識，幫助彼等履行工作職責。於報告期，本集團僱員已參與香港多個有關資訊技術解決方案與系統及公司監管規定最新發展的培訓課程。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

LABOUR STANDARDS

The Group holds a firm and unwavering stance against the use of child and forced labour, recognising these practices are universally condemned and prohibited. We adopt a zero-tolerance policy towards any form of child or forced labour within our operations and supply chain.

- Employment of Children Regulations (Cap. 57B of the Laws of Hong Kong);
- Labour Law of the PRC;
- Labour Contract Law of the PRC; and
- Provisions on the Prohibition of Using Child Labour of the PRC.

The human resources department is responsible for monitoring and ensuring compliance with all relevant laws and regulations that prohibit child labour and forced labour. To combat illegal employment of child labour, underage workers, and forced labour, prior to confirmation of employment, the human resources department of the Group requires job applicants to provide valid identity documents to ensure that the applicants are lawfully employable. If the Group discovers such a case, the employment will be immediately terminated. The Group will not engage any suppliers which are known to have engaged employees younger than the minimum employment age of the relevant country or the maximum age of compulsory education.

The Group was not aware of any non-compliance with the relevant laws and regulations relating to the prevention of the use of child or forced labour, that have a significant impact on the Group for the Reporting Period.

勞工準則

本集團堅定不移地反對使用童工和強制勞工，並明白這些做法普遍受到譴責和禁止。我們對業務和供應鏈中任何形式的童工或強制勞工採取零容忍政策。

- 香港法例第57B章《僱用兒童規例》；
- 《中華人民共和國勞動法》；
- 《中華人民共和國勞動合同法》；及
- 中華人民共和國《禁止使用童工規定》。

人力資源部負責監管和確保遵守禁止童工及強制勞工的所有相關法律及規例。為打擊非法僱用童工、未成年工人及強制勞工現象，於確認僱傭關係前，本集團人力資源部要求應聘者提供有效身份證文件以確保申請人可合法受聘。倘本集團發現有關情況，則僱傭關係將立即終止。本集團將不委聘任何已知聘用年齡低於相關國家最低僱傭年齡或最高強制教育年齡員工的供應商。

於報告期，本集團並不知悉有任何違反涉及防止使用童工或強制勞工的相關法律及規例而對本集團造成重大影響的情況。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

SUPPLY CHAIN MANAGEMENT

The Group's major business suppliers include providers of I.T. products, cloud services, legal, audit, and other business services. They are not considered to pose significant environmental and social risks to the Group's business operations. During the Reporting Period, the Group engaged a total of 17 suppliers (2022: 19 suppliers), as illustrated below:

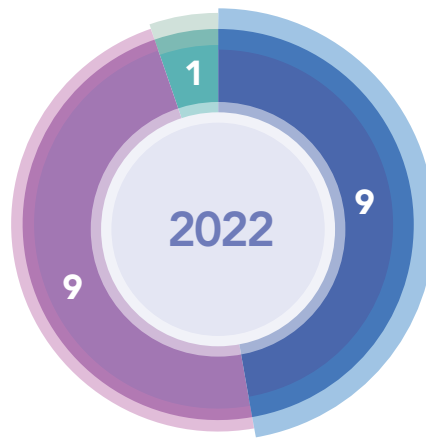


● Hong Kong
香港

2023
二零二三年

供應鏈管理

本集團的主要業務供應商包括資訊技術產品、雲服務、法律、審計及其他業務服務供應商。彼等對於本集團的業務營運並不構成重大環境及社會風險。於報告期，本集團合共聘用17名供應商（二零二二年：19名供應商），如下表所示：



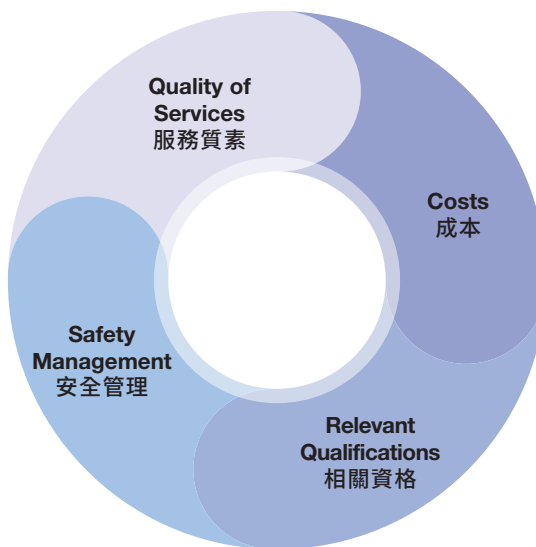
● The PRC
中國

● Other
其他

2022
二零二二年

The Group has maintained a high level of ethical standards in choosing the right suppliers through careful selection and continuous measurement. We would consider whether the product consists of environmental-related certification, such as the presence of any sustainable sourcing-related certification on office paper. We apply the same assessment procedures when engaging our suppliers, which included but not limited to, the following criteria:

本集團已維持高水平的道德標準，透過審慎甄選及持續考量，挑選合適的供應商。我們會考慮產品是否包含環境相關認證，如辦公室用紙是否有任何可持續採購相關的認證標籤。我們委聘供應商時，均使用相同的評估程序並考慮以下標準，包括但不限於：



ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

The Group requires all our suppliers to uphold a high level of quality for the services they offer, as well as abide by and have in place sufficient occupational health and safety and environmental protection procedures (if applicable) in accordance with all applicable laws and regulations.

PRODUCT RESPONSIBILITY

The Group is committed to abiding by all applicable laws and regulations, including but not limited to:

- Personal Data (Privacy) Ordinance (Cap. 486 of the Laws of Hong Kong); and
- Law of the PRC on the Protection of Consumer Rights and Interests.

During the Reporting Period, the Group was not aware of any material non-compliance with relevant laws and regulations relating to health and safety, advertising, labelling, and privacy matters relating to products and services provided and method of redress that have a significant impact on the Group.

During the Reporting Period, no products sold or shipped were subject to recalls for safety and health reasons.

Privacy Protection

The Group emphasises the importance of privacy and is committed to protecting the rights and interests of our customers at all times in the collection, use, and handling of client information. Due to our business nature, we have easier access to customers' personal or corporate sensitive information. We prohibit the disclosure of customer information to a third party without authorisation from the customers.

During the Reporting Period, the Group neither suffered any loss of customer arising from leakage of customer privacy or other service/product problems nor received any material complaints and claims from customers due to inferior product or service quality.

Customer Satisfaction

The Group values every customer and always works hard to provide customers with satisfactory products and services. To provide our customers with a good personal computer experience through our software products, we practise ongoing maintenance, updates, upgrades as well as debugging exercises. Before the release of a new product, the development team also generates a demo version for testing, internal review, and optimisation.

本集團要求所有供應商就所提供服務維持高水平的質量，並按照所有適用法律及規例遵守和設立足夠的職業健康及安全以及環境保護程序（如適用）。

產品責任

本集團承諾遵守所有適用法律及規例，包括但不限於：

- 香港法例第486章《個人資料（私隱）條例》；及
- 《中華人民共和國消費者權益保護法》。

於報告期，本集團並不知悉有任何嚴重違反涉及所提供的產品與服務及補救方法在健康和 safety、廣告、標籤及私隱事宜方面的相關法律及規例而對本集團造成重大影響的情況。

於報告期，並無已售或已運送產品因安全與健康理由而須回收的情況。

私隱保護

本集團強調私隱的重要性，致力在收集、使用及處理客戶資料時始終保護客戶的權利及權益。由於我們的業務性質，我們可輕易查閱客戶個人或企業的敏感資料。我們嚴禁未經客戶授權向第三方披露客戶資料。

於報告期，本集團並無因洩露客戶私隱或其他服務／產品問題而流失任何客戶，亦無因產品或服務質素欠佳而收到客戶的任何重大投訴及索償。

客戶滿意度

本集團重視每名客戶，一直致力為客戶提供令人滿意的產品及服務。為藉軟件產品向客戶提供良好的個人電腦體驗，我們會對軟件產品進行持續維護、更新、升級及除錯工作。於推出新產品前，開發團隊亦將製作演示版本以作測試、內部檢討及優化。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Technical support is provided to the customers of our software products on an as-needed basis to enhance our product performance. To provide good after-sales services to our customers of the software business, besides responding to customers' inquiries and requests via e-mails, technical support acquired from an external service provider is also available. If there are complaints from users, we will work out specific solutions and make prompt replies to the users. We value complaints from customers as their feedback improves our product and service quality, which in turn keeps our business competitive in the market.

In addition, a refund policy is in place for most of our software products, such as Advanced SystemCare, Advanced SystemCare Ultimate, IObit Malware Fighter, and Driver Booster. A 60-day money-back guarantee has been provided to ensure that all customers have enough time to evaluate whether the purchased software product and service meet their needs. For our products being sold online, our customers could return in accordance with relevant policies of the respective online sales platforms, where typically they can receive a full refund before the shipment of items.

During the Reporting Period, the Group received no material complaints about products and services.

Intellectual Property (“IP”) Rights

The Group strives to protect IP rights during the development of software. We are committed to complying with relevant laws and regulations, including but not limited to:

- Trade Marks Ordinance (Cap. 559 of the Law of Hong Kong); and
- Copyright Law of the PRC.

To avoid the revocation of the trademark registration, we regularly maintain and renew our trademark for further periods. We also adopt the practice of irregular online checks to look for unauthorised usage of our trademarks.

Advertisement and Labelling

The Group is committed to providing product or service information, which is true, accurate, and not misleading, so as to abide by all applicable laws and regulations. Advertisements and/or product labelling relating to the products or services we provide do not include any statement, promise, or forecast which is false, misleading, or deceptive to our customers.

我們按需要為客戶提供軟件產品的技術支援，以增強我們的產品性能。為了向軟件業務的客戶提供優質的售後服務，除使用電子郵件回覆客戶問題及要求外，我們亦提供從外部服務供應商購入的技術支援。倘用戶提出投訴，我們將制定具體解決方案，並且盡快回覆用戶。我們重視客戶的投訴，因為投訴可改善我們的產品及服務質素，從而有助我們的業務維持市場的競爭力。

此外，我們大部分軟件產品（如Advanced SystemCare、Advanced SystemCare Ultimate、IObit Malware Fighter和Driver Booster）設有退貨政策。為確保全體客戶均有足夠時間評估所購買的軟件產品和服務是否滿足其需求，我們提供60日退款保證。對於我們在網上銷售的產品，我們的客戶可以按照各網上銷售平台的相關政策進行退貨，客戶在送還產品前基本上可享有全額退款。

於報告期，本集團並無收到任何有關產品及服務的重大投訴。

知識產權

於開發軟件的過程中，本集團致力於保護知識產權。我們致力於遵守相關法律及規例，包括但不限於：

- 香港法例第559章《商標條例》；及
- 《中華人民共和國著作權法》。

為避免商標註冊被撤銷。我們定期維護及更新我們的商標。我們亦不定期進行線上查詢，以查看未經許可使用我們商標的情況。

廣告及標籤

本集團致力於提供真實、準確及並無誤導的產品或服務資料，以遵守所有適用的法律及規例。有關我們所提供產品或服務的廣告及／或產品標籤並未包含任何對客戶有錯誤、誤導或欺騙性質的陳述、承諾或預測。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

ANTI-CORRUPTION AND BUSINESS ETHICS

The Group takes a zero-tolerance approach to any unethical business conduct including corruption, bribery, extortion, fraud, and money laundering. We uphold a high standard of business integrity throughout the operation and are committed to abiding by relevant laws and regulations, including but not limited to:

- Prevention of Bribery Ordinance (Chapter 201 of the Laws of Hong Kong);
- Criminal Law of the PRC; and
- Anti-Money Laundering Law of the PRC.

The Group strictly monitors the existing conduct to ensure compliance with the related laws and regulation, and regularly updates our internal policies in relation to anti-bribery and anti-corruption. Employees are prohibited from accepting gifts or perks, and bribery and conflicts of interest are prohibited in the course of their daily work, according to the code of conduct outlined in the employee handbook. Whistle-blowing channels are set up for employees to report anonymously any violation of the ethical standards that our Group pursues. Any form of corruption is prohibited within the Group. To foster the understanding of anti-corruption, trainings related to anti-corruption have been held for our employees and management at least annually. Educational materials from Independent Commission Against Corruption ("ICAC") have also been distributed to our staff.

During the Reporting Period, the Group was not aware of any material non-compliance with the relevant laws and regulations relating to bribery, extortion, fraud, and money laundering that have a significant impact on the Group. There was no concluded legal case regarding corruption brought against the Group or our employees during the Reporting Period.

COMMUNITY INVESTMENT

To fulfil our commitment to corporate social responsibility, we value community investment and the sustainability of the communities we operate in. The Group is committed to conducting business by taking into consideration the communities' interests and performing its work in an environmental-friendly and sustainable way. During the Reporting Period, we supported people in need in society by means of monetary donation, including Live in Harmony Fund Limited and Association for the Rights of Industrial Accident Victims Limited. Association for the Rights of Industrial Accident Victims Limited was established in 1981, and is committed to supporting the industrial accident victims by providing support services related to vocational rehabilitation, compensation claims after work injury and lifestyle support.

反貪污及商業道德

本集團對貪污、賄賂、勒索、欺詐及洗黑錢等任何不合道德的商業行為採取零容忍政策。我們於整個經營中堅守高標準的商業誠信，致力於遵守相關法律法規，包括但不限於：

- 香港法例第201章《防止賄賂條例》；
- 《中華人民共和國刑法》；及
- 《中華人民共和國反洗錢法》。

我們嚴格監察現存行為，確保遵循相關法律及規例，並定期更新有關反賄賂及反貪污的內部政策。根據僱員手冊內載列的行為守則，僱員不得收取禮物或津貼，並禁止僱員日常工作中發生任何賄賂及利益衝突的情況。我們為僱員設立舉報渠道，供其以匿名形式舉報任何違反本集團所奉行道德準則的情況。本集團禁止一切形式的貪污。為加深僱員及管理層對反貪污的了解，我們至少每年為彼等舉行了反貪污的相關培訓。我們亦向我們的員工提供由廉政公署製作的反貪污教材。

於報告期，本集團並不知悉任何嚴重違反涉及賄賂、勒索、欺詐及洗黑錢等方面的相關法律及規例而對本集團造成重大影響的情況。於報告期，概無發現針對本集團或其僱員提出有關貪污的已審結法律案件。

社區投資

為履行我們的企業社會責任的承諾，我們重視社區投資及我們經營所在社區的可持續發展。本集團致力於開展業務時考慮社區利益，並以環保及可持續發展的方式開展工作。於報告期，我們以捐款形式幫助及支持社會上有需要人士，包括和桂基金有限公司及工業傷亡權益會有限公司。工業傷亡權益會有限公司於一九八一年成立，致力於支持工業事故受害者，提供與職業康復、工傷後賠償申索以及生活援助有關的支持服務。

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

HKEX'S LISTING RULES APPENDIX C2 ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORTING GUIDE CONTENT INDEX

聯交所上市規則附錄C2環境、社會及管治報告 指引內容索引

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Mandatory Disclosure Requirement 強制披露規定		
Governance Structure 管治架構	<p>A statement from the board containing the following elements: 由董事會發出的聲明，當中載有下列內容：</p> <ul style="list-style-type: none"> (i) disclosure of the board's oversight of ESG issues. 披露董事會對環境、社會及管治事宜的監管。 (ii) the board's ESG management approach and strategy, including the process used to evaluate, prioritise and manage material ESG-related issues (including risks to the issuer's business); and 董事會的環境、社會及管治管理方針及策略，包括評估、優次排列及管理重要的環境、社會及管治相關事宜（包括對發行人業務的風險）的過程；及 (iii) how the board reviews progress made against ESG-related goals and targets with an explanation of how they relate to the issuer's business 董事會如何按環境、社會及管治相關目標檢討進度，並解釋它們如何與發行人業務有關連。 	Sustainability Governance 可持續管治
Reporting Principles 匯報原則	<p>A description of, or an explanation on, the application of the Reporting Principles (materiality, quantitative, and consistency) in the preparation of the ESG Report 描述或解釋在編製環境、社會及管治報告時如何應用匯報原則（重要性、量化及一致性）。</p>	Reporting Principles 報告原則
Reporting Boundary 匯報範圍	<p>A narrative explaining the reporting boundaries of the ESG report and describing the process used to identify which entities or operations are included in the ESG report. If there is a change in the scope, the issuer should explain the difference and reason for the change. 解釋環境、社會及管治報告的匯報範圍，及描述挑選哪些實體或業務納入環境、社會及管治報告的過程。若匯報範圍有所改變，發行人應解釋不同之處及變動原因。</p>	Reporting Scope 報告範疇

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
A. Environmental		
A.環境		
Aspect A1: Emissions		
層面A1：排放物		
General Disclosure 一般披露	Information on: 有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的： (a) the policies; and 政策；及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例 relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste. 的資料。	Environment 環境
KPI A1.1 關鍵績效指標A1.1	The types of emissions and respective emissions data. 排放物種類及相關排放數據。	N/A 不適用
KPI A1.2 關鍵績效指標A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 直接(範圍1)及能源間接(範圍2)溫室氣體排放量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	Greenhouse Gas ("GHG") Emissions 溫室氣體排放
KPI A1.3 關鍵績效指標A1.3	Total hazardous waste produced (in tonnes) and where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	N/A 不適用
KPI A1.4 關鍵績效指標A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility). 所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。	Non-hazardous Waste 無害廢棄物
KPI A1.5 關鍵績效指標A1.5	Description of emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。	Environment 環境
KPI A1.6 關鍵績效指標A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法，以及描述所訂立的減廢目標及為達到這些目標所採取的步驟。	Non-hazardous Waste 無害廢棄物

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Aspect A2: Use of Resources		
層面A2：資源使用		
General Disclosure 一般披露	Policies on the efficient use of resources, including energy, water, and other raw materials. 有效使用資源 (包括能源、水及其他原材料) 的政策。	Energy Consumption; Water Consumption 能源消耗；水資源消耗
KPI A2.1 關鍵績效指標A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility). 按類型劃分的直接及／或間接能源 (如電、氣或油) 總耗量 (以千個千瓦時計算) 及密度 (如以每產量單位、每項設施計算)。	Energy Consumption 能源消耗
KPI A2.2 關鍵績效指標A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility). 總耗水量及密度 (如以每產量單位、每項設施計算)。	Water Consumption 水資源消耗
KPI A2.3 關鍵績效指標A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及達到這些目標所採取的步驟。	Energy Consumption 能源消耗
KPI A2.4 關鍵績效指標A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上是否有任何問題，以及所訂立用水效益目標及達到這些目標所採取的步驟。	Water Consumption 水資源消耗
KPI A2.5 關鍵績效指標A2.5	Total packing material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量 (以噸計算) 及 (如適用) 每生產單位佔量。	N/A 不適用
Aspect A3: The Environment and Natural Resources		
層面A3：環境及天然資源		
General Disclosure 一般披露	Policies on minimising the issuer's significant impacts on the environment and natural resources. 減低發行人對環境及天然資源造成重大影響的政策。	Environment and Natural Resources 環境及天然資源
KPI A3.1 關鍵績效指標A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	Environment and Natural Resources 環境及天然資源

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Aspect A4: Climate Change		
層面A4：氣候變化		
General Disclosure 一般披露	Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer. 識別及緩解已經及可能對發行人造成影響的重大氣候相關問題的政策。	Climate Change 氣候變化
KPI A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them. 描述已經及可能對發行人造成影響的重大氣候相關問題及應對行動。	Climate Change 氣候變化
B. Social		
B. 社會		
Aspect B1: Employment		
層面B1：僱傭		
General Disclosure 一般披露	Information on: 有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的： (a) the policies; and 政策；及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例 relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare. 的資料。	Employment 僱傭
KPI B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region. 按性別、僱傭類型（如全職或兼職）、年齡組別及地區劃分的僱員總數。	Total Workforce and Turnover Rate 僱員總數及流失比率
KPI B1.2	Employee turnover rate by gender, age group and geographical region. 按性別、年齡組別及地區劃分的僱員流失比率。	Total Workforce and Turnover Rate 僱員總數及流失比率

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Aspect B2: Health and Safety		
層面B2：健康及安全		
General Disclosure 一般披露	Information on: 有關提供安全工作環境及保障僱員避免職業性危害的： (a) the policies; and 政策；及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例 relating to providing a safe working environment and protecting employees from occupational hazards. 的資料。	Health and Safety 健康及安全
KPI B2.1 關鍵績效指標B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year. 過去三年 (包括匯報年度) 每年因工亡故的人數及比率。	Health and Safety 健康及安全
KPI B2.2 關鍵績效指標B2.2	Lost days due to work injury. 因工傷損失工作日數。	Health and Safety 健康及安全
KPI B2.3 關鍵績效指標B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored. 描述所採納的職業健康與安全措施，以及相關執行及監察方法。	Health and Safety 健康及安全
Aspect B3: Development and Training		
層面B3：發展及培訓		
General Disclosure 一般披露	Policy on improving employees' knowledge and skills for discharging duties at work. Description of training activities. 有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。	Training and Development 培訓及發展
KPI B3.1 關鍵績效指標B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management). 按性別及僱員類別 (如高級管理層、中級管理層等) 劃分的受訓僱員百分比。	Training and Development 培訓及發展
KPI B3.2 關鍵績效指標B3.2	The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	Training and Development 培訓及發展

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Aspect B4: Labour Standards		
層面B4：勞工準則		
General Disclosure 一般披露	Information on: 有關防止童工及強制勞工的： (a) the policies; and 政策；及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例 relating to preventing child and forced labour. 的資料。	Labour Standards 勞工準則
KPI B4.1	Description of measures to review employment practices to avoid child and forced labour.	Labour Standards
關鍵績效指標B4.1	描述檢討招聘慣例的措施以避免童工及強制勞工。	勞工準則
KPI B4.2	Description of steps taken to eliminate such practices when discovered.	Labour Standards
關鍵績效指標B4.2	描述在發現違規情況時消除有關情況所採取的步驟。	勞工準則
Aspect B5: Supply Chain Management		
層面B5：供應鏈管理		
General Disclosure 一般披露	Policies on managing environmental and social risks of the supply chain. 管理供應鏈的環境及社會風險政策。	Supply Chain Management 供應鏈管理
KPI B5.1	Number of suppliers by geographical region.	Supply Chain Management
關鍵績效指標B5.1	按地區劃分的供應商數量。	供應鏈管理
KPI B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Supply Chain Management
關鍵績效指標B5.2	描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目，以及相關執行及監察方法。	供應鏈管理
KPI B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Supply Chain Management
關鍵績效指標B5.3	描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。	供應鏈管理
KPI B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Supply Chain Management
關鍵績效指標B5.4	描述在甄選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察方法。	供應鏈管理

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Aspect B6: Product Responsibility 層面B6：產品責任		
General Disclosure 一般披露	Information on: 有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的： (a) the policies; and 政策；及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例 relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress. 的資料。	Product Responsibility; Advertisement and Labelling 產品責任；廣告及標籤
KPI B6.1 關鍵績效指標B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons. 已售或已運送產品總數中因安全與健康理由而須回收的百分比。	Product Responsibility 產品責任
KPI B6.2 關鍵績效指標B6.2	Number of products and service related complaints received and how they are dealt with. 接獲關於產品及服務的投訴數目以及應對方法。	Customer Satisfaction 客戶滿意度
KPI B6.3 關鍵績效指標B6.3	Description of practices relating to observing and protecting intellectual property rights. 描述與維護及保障知識產權有關的慣例。	Intellectual Property (“IP”) Rights 知識產權
KPI B6.4 關鍵績效指標B6.4	Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	Customer Satisfaction 客戶滿意度
KPI B6.5 關鍵績效指標B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored. 描述消費者資料保障及私隱政策，以及相關執行及監察方法。	Privacy Protection 私隱保護

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT

環境、社會及管治報告

Subject area 主要範疇	Content 目錄	Chapter/Disclosure 章節／披露
Aspect B7: Anti-corruption 層面B7：反貪污		
General Disclosure 一般披露	Information on: 有關防止賄賂、勒索、欺詐及洗黑錢的： (a) the policies; and 政策；及 (b) compliance with relevant laws and regulations that have a significant impact on the issuer 遵守對發行人有重大影響的相關法律及規例 relating to bribery, extortion, fraud, and money laundering. 的資料。	Anti-corruption and Business Ethics 反貪污及商業道德
KPI B7.1 關鍵績效指標B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	Anti-corruption and Business Ethics 反貪污及商業道德
KPI B7.2 關鍵績效指標B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored. 描述防範措施及舉報程序，以及相關執行及監察方法。	Anti-corruption and Business Ethics 反貪污及商業道德
KPI B7.3 關鍵績效指標B7.3	Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。	Anti-corruption and Business Ethics 反貪污及商業道德
Aspect B8: Community Investment 層面B8：社區投資		
General Disclosure 一般披露	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來了解發行人營運所在社區需要和確保其業務活動會考慮社區利益的政策。	Community Investment 社區投資
KPI B8.1 關鍵績效指標B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。	Community Investment 社區投資
KPI B8.2 關鍵績效指標B8.2	Resources contributed (e.g. money or time) to the focus area. 在專注範疇所動用資源(如金錢或時間)。	Community Investment 社區投資



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